

Incident Response

Standby Cybersecurity

What Is A Standby Cybersecurity Incident Response Team?

It's a Service Level Agreement for a battle-proven Cybersecurity Incident Response Team, at a pre-defined hourly rate, to be initiated by you if you're affected by an incident or breach. This provides organizations with high-priority access to experienced experts directly without the need to have their own internal departments for this purpose.

The Truesec Promise

When an organization's hit by a cyber attack, it's critical to have experienced experts dealing with the incident as soon as possible. This is to prevent the incident from escalating, minimize the impact of the attack, and ensure that no forensic evidence is destroyed.

A challenge for many organizations is attracting knowledgeable staff and ensuring they have the opportunity to use their knowledge. But also, it's to ensure that the experts' knowledge is developed and refined with the latest changes in the field.

We've seen many organizations struggle to ensure their cybersecurity and forensic experts are up to date with intel on the latest threat actors, the threat landscape, and the latest research on how these should be handled.



The Incident Process

Initial Contact With Truesec Emergency Hotline



About TRUESEC

An international cybersecurity company that offers market-leading managed services, incident management, and expert consulting services. Truesec operates the largest Security Operations Center (SOC) in the Nordics and has conducted over 100k hours of incident management.

The company's goal is to prevent breach and minimize impact. Since 2005, Truesec has delivered advanced security solutions to clients in both the private and public sectors worldwide. Today, the company comprises over 330 cyber specialists with deep expertise and a leading role in cybersecurity in the Nordics.

For more information, visit [Truesec.com](https://truesec.com)

If You're Under Attack, Contact Us:

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The Process

The Truesec Incident Responders have deep knowledge on how to rapidly minimize impact and eradicate threats, using a proven methodology perfected during a vast number of Incident Response and Recover assignments, including everything from advanced ransomware campaigns to cyber espionage and theft of digital assets. Truesec Incident Response methodology includes identifying threat actor activities, planning and executing an eradication workflow, and assisting recovery to return to a steady state as soon as possible.

By obtaining the Standby Cybersecurity Incident Response Team service, you ensure that if your organization is affected by an incident, you have priority access to Truesec Emergency Hotline. You also receive high-priority access to the experts needed to respond to your incident.

The time from contact to activity initiation and the initial actions of both parties will be agreed upon beforehand clearly and concisely.

What's Included

	Included	Optional
Priority Access to Truesec Emergency Hotline	✓	
Agreed SLA on Activity by IR after Initiation	✓	
Governance & Reporting	✓	
Onboarding	✓	
Work Performed by Experts During Incidents	Per Hour at Predefined Rate	
Standby Hardware to use during IR		✓
Retainer with pre-allocated hours		✓
Prepared environment for rapid startup of IR		✓

How to Get Started

Contact your Truesec representative or any of our experts to assess your situation and identify the best actions to protect your organization.

With the Standby Cybersecurity Incident Response Team service, you gain priority access to the Truesec Emergency Hotline and expert responders in case of an incident.

Response procedures and timelines are clearly defined in advance.

This ongoing service enables your organization to respond effectively to incidents without maintaining an internal cybersecurity response team.